



Valued Client:

Blue Cross and Blue Shield of North Carolina (BCBSNC) recently learned of a nationwide scheme involving letters from “**RED Medical Billing.**” These letters appear to be collection notices, claiming customers owe a past-due amount to Blue Cross and Blue Shield (BCBS). Sample letters and envelopes are attached.

No specific BCBS plan is mentioned, and these letters are not coming from, or on behalf of, any BCBS plan.

The letters have been mailed to individuals with names and addresses easily obtained from any phone directory. And because the letters **do not contain any private health information, we do not believe this scheme is related to any data breach.**

If one of your customers/subscribers receives this letter, please ask them to do the following:

1. Do not respond to the letter.
2. Notify the U.S. Postal Inspection Service. [Go here](#) to find the closest office, or to report a mail crime. Please note: postal inspectors will likely want to see the letter and envelope in question.
3. If the member chooses not to contact the U.S. Postal Inspection Service, the letter can be discarded.

We want to assure you we are taking this issue seriously, and have reported this as mail fraud to the U.S. Postal Inspection Service. We will continue to update you as information becomes available.

Sincerely,



Attention:



Issue Date: 7/9/2016

DEAR [Redacted]

This is an attempt to collect a debt and any information obtained will be used for that purpose.

Blue Cross Blue Shield has requested our involvement in the past due invoice of account #JSR418037722

This debt may be settled by detaching the remittance slip below and returning with payment in the enclosed

Unless you notify this office in writing within 30 days of receiving this notice that you dispute the validity of this

At this time, Blue Cross Blue Shield has not elected to report this matter to credit agencies, place a lien on or

Immediate payment in full will stop further action. If this matter is not resolved within five (5) days, all further

If you have already sent payment, please disregard. Otherwise, we look forward to receiving your payment within

Detach and return bottom portion below this line with payment:



212.23



Write this invoice number on check

16-35043-008

To Pay By Credit Card:

Name on Card:			
Card Number:			
Expiration Date	3-D git CID:	AMEX CVV	

Make Check Payable and Remit Payment to:

RED Medical Billing WA LLC
PO Box 1544
Centralia, Washington
98531

Save a stamp! Use the attached postage-paid envelope.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 11 Centralia Washington

POSTAGE WILL BE PAID BY ADDRESSEE

RED Medical Billing WA LLC
PO Box 1544
Centralia, WA
98531



PO Box 1544
Centralia, Washington
98531



\$0.465
US POSTAGE
FIRST-CLASS
FROM 98531
JUL 11 2016
stamps.com
062S0009905662

