

**What is the physical address of Floyd W. Lucas, Jr. Police Headquarters?**

The physical address for police headquarters is: 347 2nd Avenue SW Hickory, NC 28602

**When should I call 911?**

911 should be called when there is an emergency for police, fire, or ambulance services. When 911 is dialed, the call will go to the Catawba County Sheriff's Department. The call will be routed to Hickory Police Department's Communication Center. For a non-police emergency, you should dial (828) 328-5551, which will go directly to Hickory Police Department's Communications Center.

**How do I obtain a police report?**

Reports can be obtained from the Records Division at Floyd W. Lucas, Jr. Police Headquarters Monday through Friday from 6:00 a.m. to 6:00 p.m. There is a \$3.00 fee for each police report obtained from police headquarters or you may ACCESS REPORTS ONLINE FOR FREE!

**How do I obtain sex offender information?**

For information about sex offenders search the North Carolina Sex Offender and Public Protection Registry. For information about sex offenders search the following link:

<http://sexoffender.ncdoj.gov/>

**How do I take care of traffic tickets?**

The magistrate (located at Floyd W. Lucas, Jr. Police Headquarters) can be contacted to pay the fine or you can appear in court. Some traffic tickets require a mandatory court appearance even to plead guilty. If you are not sure, you can check by calling Hickory Police Department's administrative line at (828) 324-2060.

**How do I get a tour of Floyd W. Lucas, Jr. Police Headquarters?**

We are very proud of our headquarters and enjoy giving tours. You can arrange a tour by contacting the Community Services Unit at (828) 324-2060.

**How can I find out if a warrant has been served?**

If you want to know if a warrant has been served, call the administrative line (828) 324-2060 Monday through Friday from 6:00 a.m. to 6:00 p.m.

**Home Watch Program**

For many years Hickory Police Department has had a home watch program. Call (828) 328-5551 and a communications employee will take the needed information. While you are away, P.A.C.T. officers will keep a special watch on your residence.

**What makes a person or vehicle "suspicious"?**

If something doesn't look right, it's worth having an officer check it out. Don't hesitate to call (828) 328-5551 if you think something or someone is suspicious.

**Does the police department provide fingerprinting service for the public?**

Hickory Police Department provides fingerprinting on a limited basis from 8:30 a.m. -9:30 a.m. Monday thru Friday. There is a \$12.00 fee.

### **What can I do about noisy neighbors or barking dogs?**

Noise is one of the main calls for police service in Hickory. If you have this type of issue, call (828) 328-5551 while the problem is occurring.

### **How can I report narcotics activity in my neighborhood?**

You can dial (828) 328-5551.

### **How do I contact the District Attorney (D.A.)?**

The D.A. is with the State of North Carolina Court System. Listed below are the offices for the District Attorney's Office:

#### **Burke County District Attorney's Office**

Burke County Courthouse  
201 South Green Street  
Morganton, NC 28655  
Phone: (828) 433-3210  
Fax: (828) 433-3211

#### **Caldwell County District Attorney's Office**

Caldwell County Courthouse  
216 Main St. NW  
P.O. Box 718  
Lenoir, NC 28645  
Phone: (828) 759-3510  
Fax: (828) 759-3511

#### **Catawba County District Attorney's Office**

Newton Courthouse  
100 Southwest Boulevard  
P.O. Box 566  
Newton, NC 28658  
Phone: (828) 695-6110  
Fax: (828) 695-6111  
Hickory Courthouse  
111 Main Ave NE  
Hickory, NC 28601

### **Who do I contact to report a streetlight that is out?**

While the Traffic division authorizes the placement of new street lights, the installation and maintenance of street lights throughout the City are the responsibility of Duke Energy. You may contact Duke Energy at 1-800-777-9898 if a street light is not working properly.

**How do I apply for a job with the City of Hickory?**

You may apply online at <http://www.hickorync.gov/content/employment>. Office hours are Monday through Friday from 8:30 a.m. until 5:00 p.m. except for holidays.