

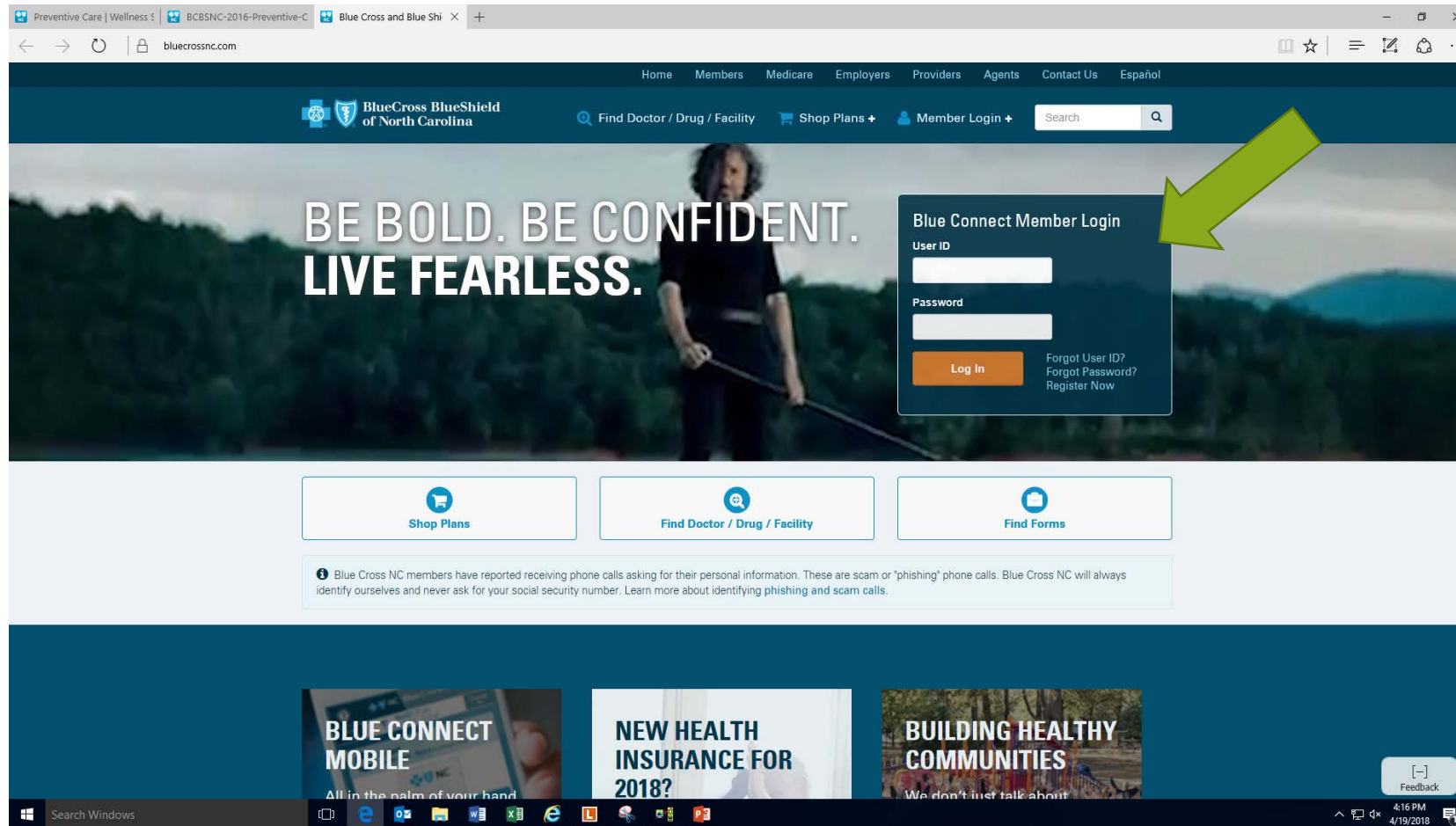


# NAVIGATING THE BCBS WEBSITE

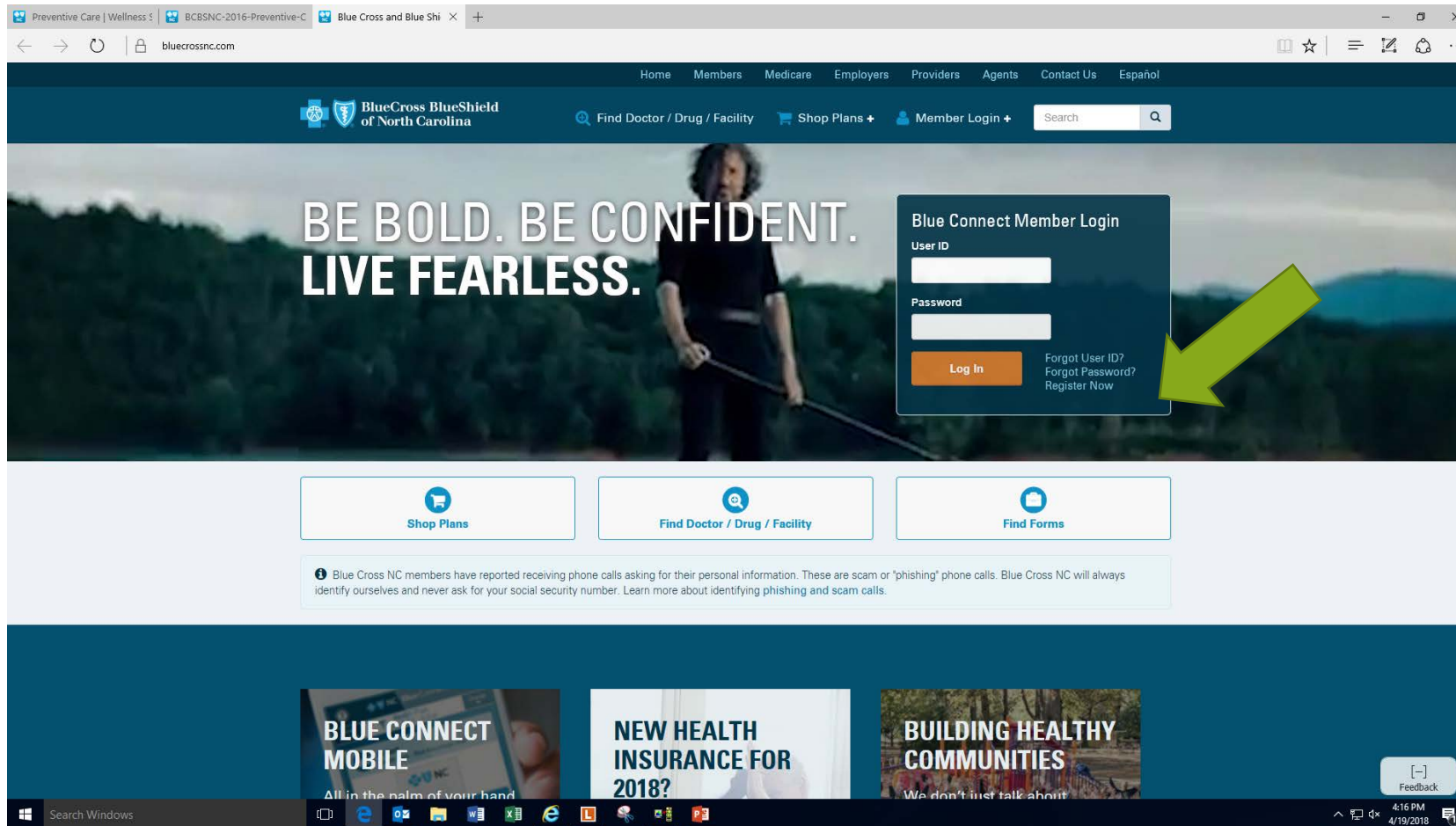
CITY OF HICKORY

# BLUE CONNECT MEMBER LOGIN

- Go to bluecrossnc.com [Blue Cross Blue Shield of North Carolina](https://bluecrossnc.com)
- Blue Connect Member Login (upper right hand of webpage)



# BLUE CONNECT MEMBER LOGIN



The screenshot shows the Blue Cross BlueShield of North Carolina website. The main navigation bar includes links for Home, Members, Medicare, Employers, Providers, Agents, Contact Us, and Español. Below this is a search bar and a 'Member Login' link. The central banner features the slogan 'BE BOLD. BE CONFIDENT. LIVE FEARLESS.' and a 'Blue Connect Member Login' form. The form has fields for 'User ID' and 'Password', a 'Log In' button, and links for 'Forgot User ID?', 'Forgot Password?', and 'Register Now'. A large green arrow points to the 'Log In' button. Below the banner are three buttons: 'Shop Plans', 'Find Doctor / Drug / Facility', and 'Find Forms'. A security warning is displayed below these buttons. The footer contains three promotional tiles: 'BLUE CONNECT MOBILE', 'NEW HEALTH INSURANCE FOR 2018?', and 'BUILDING HEALTHY COMMUNITIES'. The Windows taskbar is visible at the bottom.

Preventive Care | Wellness | BCBSNC-2016-Preventive-C | Blue Cross and Blue Shi | +

bluecrossnc.com

Home Members Medicare Employers Providers Agents Contact Us Español

BlueCross BlueShield of North Carolina

Find Doctor / Drug / Facility Shop Plans + Member Login + Search

BE BOLD. BE CONFIDENT. LIVE FEARLESS.

Blue Connect Member Login

User ID

Password

Log In

Forgot User ID?  
Forgot Password?  
Register Now

Shop Plans

Find Doctor / Drug / Facility

Find Forms

Blue Cross NC members have reported receiving phone calls asking for their personal information. These are scam or "phishing" phone calls. Blue Cross NC will always identify ourselves and never ask for your social security number. Learn more about identifying phishing and scam calls.

BLUE CONNECT MOBILE  
All in the palm of your hand

NEW HEALTH INSURANCE FOR 2018?

BUILDING HEALTHY COMMUNITIES  
We don't just talk about

Feedback

Search Windows

4:16 PM  
4/19/2018

New Users: Register Now  
Registered Members: Login



# BLUE CONNECT MEMBER LOGIN

Blue Cross Blue Shield of North Carolina

Search

bcbsnc.com | Find a Doctor | Find a Drug

Home

## Register for Blue Connect

**Notice:** Members who purchased a plan online do not need to register for Blue Connect. You can already log in using the username and password you made while buying your plan.

**Already registered?** [Log in to Blue Connect](#)

**All information is required.**

### Get Started

Are you registering yourself or your child?

☒ Myself ☐ A child under age 13

**Please note:** you must be 13 years or older to register and use Blue Connect independently. Children under the age of 13 can be registered for Blue Connect by their parents.

Which type of policy do you have?

☐ Medical ☐ Dental ☐ Medicare

[Continue](#)

Need Help? Call Web Support at [1-888-705-7050](tel:1-888-705-7050) or [email us](#).

[Home](#) | [Help](#) | [About BCBSNC.com](#) | [Media Center](#) | [Careers](#) | [Privacy & Security](#) | [Fraud & Abuse](#) | [Contact Us](#)

Are you registering yourself or your child?

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Which type of policy do you have?

☒ Medical ☐ Dental ☐ Medicare

Subscriber ID

Subscriber ID: Enter the letters and/or numbers exactly as you see them on your Member ID card

Member Code

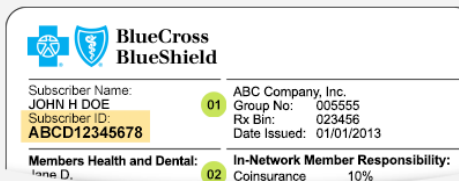
Member Code is the 2-digit code next to each member's name.

Registrant's date of birth

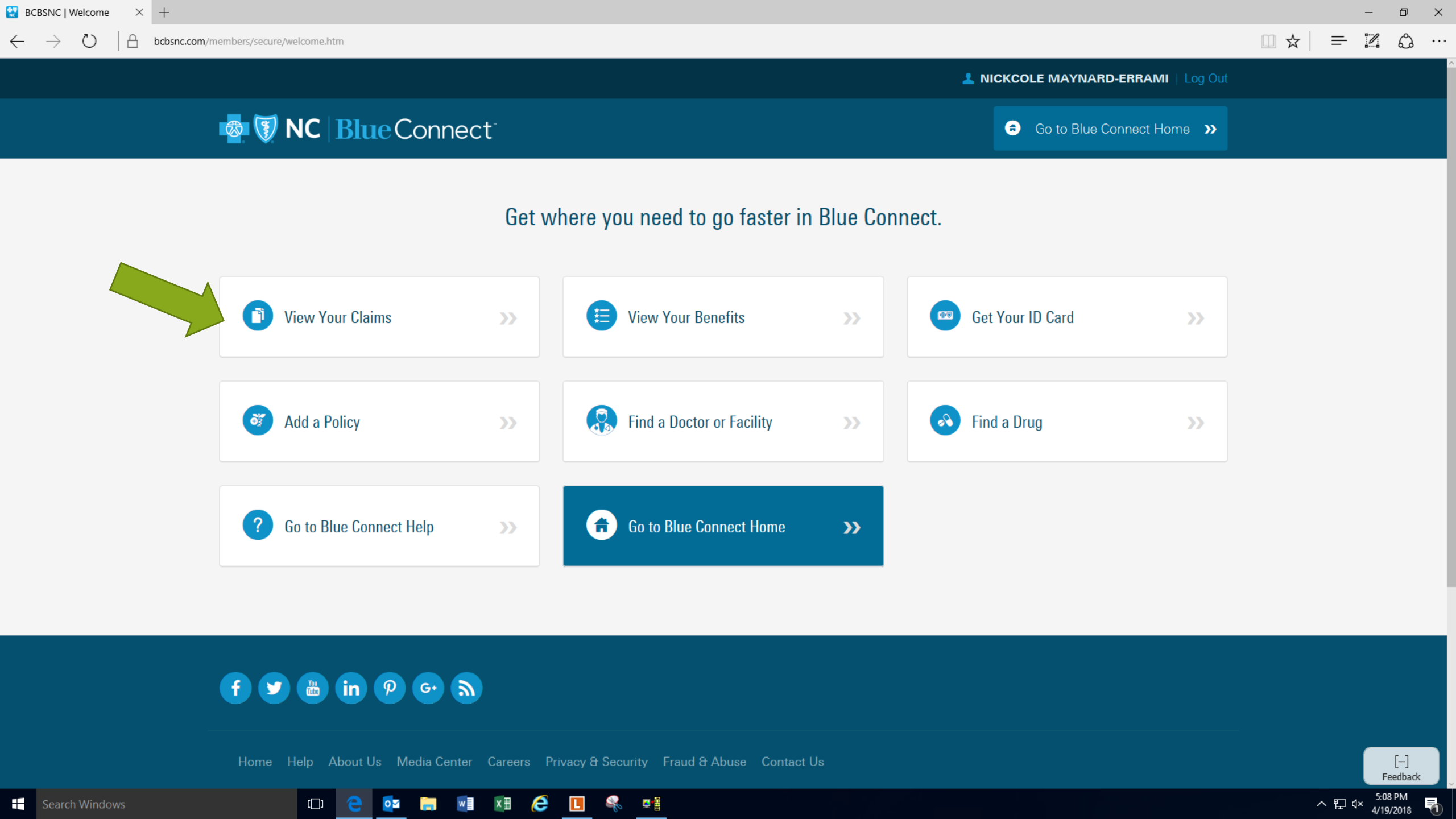
ZIP code

ZIP code for the mailing address on file with BCBSNC.

[View other types of cards](#)**Don't Have Your Subscriber ID?**

If you purchased your own plan through HealthCare.gov (Federal Exchange), [access your Subscriber ID here](#). If not, please [Contact Us](#) for help.

[Continue](#)Need Help? Call Web Support at [1-888-705-7050](tel:1-888-705-7050) or [email us](#).



Get where you need to go faster in Blue Connect.

View Your Claims

»

View Your Benefits

»

Get Your ID Card

»

Add a Policy

»

Find a Doctor or Facility

»

Find a Drug

»

Go to Blue Connect Help

»

Go to Blue Connect Home

»





Overview

Health Care Summary Report

Claim Forms

Appeals & Grievances

Explanation of Benefits (EOB)

# Claims

Medical

Prescriptions

Search for Prescription Claims

Select a Policy

Rx Claim Number

Member

Prescription Type

Dates of Service

Search

Go to Prime Therapeutics to:

Find a Pharmacy

View Prescription Claims

Research Prescription Costs

Your BCBSNC prescription drug benefit is provided through Prime Therapeutics.

Expand a claim to see your Explanation of Benefits (EOB). Learn more about your [EOB](#).

YOUR RESULTS

DOWNLOAD ALL

PRINT

RESULTS 1-9 OF 9

	Date of Service	Member	Prescription Type	Total Charges	Your Part	Status
+	03/08/2018		Prescription Drugs - Generic	\$737.55	\$1.42	Processed
+	03/05/2018		Prescription Drugs - Generic	\$42.88	\$6.26	Processed
+	02/19/2018		Prescription Drugs - Generic	\$6.19	\$0.59	Processed
+	02/01/2018		Prescription Drugs - Generic	\$22.19	\$0.52	Processed
+	01/29/2018		Prescription Drugs - Generic	\$12.31	\$1.36	Processed



Overview

Prescriptions by Mail

Self-Administered and  
Specialty Medications

Prior Review

Cost-Saving Tips

Over-the-Counter  
Medications


Taking Your Medications


# Prescriptions

## Find a Drug

Search for current prescription drug information, including brand-name and generic medications, with the Prime Therapeutics Drug Search.


[Search for Prescription Drugs - Prime Therapeutics](#)

[Find a Pharmacy](#)  Find a network pharmacy near you.

[Research Prescription Costs](#)  Get prices for medications based on your specific prescription benefit.

## How Your Pharmacy Benefits Work

Getting prescription medications is simple.

- Take your prescription to a [participating pharmacy](#)  and present your BCBSNC ID card.
- The pharmacy will determine the cost under your plan and collect payment at the time of service.
- Claims are filed electronically. No paperwork is required.

More information about your prescription coverage is available on your member ID card, in your [Benefit Booklet](#) or by calling the customer service number on the back of your ID card.

[Prior Review](#) Find out more about drugs that require prior review or have quantity limits.

[Self-Administered and Specialty Drugs](#) Review a list of drug types that have special coverage or that must be filled in the Retail Specialty Drug network.

## Manage Your Prescriptions

### [Mail Order Prescriptions](#)

Your prescription benefit includes a mail order pharmacy benefit. Find out more about how mail order pharmacy can save you money.

### [Cost-Saving Tips](#)

This year, get more out of your BCBSNC benefits with savings that you might have overlooked.

### [Over-the-Counter Medications](#)

Your corner drug store has a number of over-the-counter medications to help you deal with everyday issues like allergies and heartburn. Find out how over-the-counter medications can save you money.


### [Taking Your Medications](#)

If you have multiple medications that your doctor wants you to take every day, review these tips for keeping track of your medication schedule.

[Go to Prime Therapeutics  
to Price a Medication](#) 

## Medication Safety

- Be sure to store medications in a cool, dry and secure place out of reach of children.
- Throw away medications that have expired.
- Keep all medications in their original containers to avoid taking the wrong medicine.

[My Medicine List](#)  from Safemedication.com can help you keep track of what you are taking and why.

Search for your  
Medications by  
clicking here



# Your medicines

Current medicines

Find medicines

🕒

Prescription history

→

Search by medicine or condition below for medicines that are covered under your benefit plan. Click on a medicine name for more information.

## Refill with home delivery

### Peace of mind delivered to your door

AllianceRx Walgreens Prime home delivery brings a 90-day supply of your medication directly to your door. Skip the lines at the pharmacy and [start using home delivery today.](#)

🔍 Search by medicine name or condition

Your drug list: Enhanced 4 Tier C

Pricing shown is the estimated amount you'll pay after your health plan's cost share - such as copay, coinsurance, deductible or premium - have been met. **Actual cost will be determined at the time of purchase.**

▾ [Hide documents](#)

**Drug list:** Enhanced 4 Tier C

*Last updated 4/24/2018*

### Helpful documents:

- 📄

[Enhanced Drug Formulary \(4 Tier\)](#)
- 📄

[Formulary Updates](#)
- [Prior Authorization](#)
- [Quantity Limits](#)
- [Step Therapy](#)

▾ [Hide disclaimers](#)

Your prescription drug plan may cover both brand name drugs and generic drugs. Generic drugs have the same active-ingredient formula as a brand name drug. Generic drugs usually cost less than brand name drugs and are rated by the Food and Drug Administration (FDA) to be as safe and effective as brand name drugs.

Coverage of prescription drugs and supplies listed on the drug list/formulary is subject to your benefit plan's design and coverage provisions, and may differ from that listed. Some products such as diabetic test strips and durable medical equipment might be subject to different costs, such as a fixed coinsurance, and not the copayment associated with tier that is shown. Check benefit booklet for

# THINGS TO CONSIDER

- Preventative is covered at 100% on the PPO and HSA plans
  - To be covered with no out-of-pocket costs, the service must be:
    - ✓ At an in-network doctor or facility
    - ✓ Filed by your doctor as a preventative care visit
    - ✓ Identified as preventive care under the Affordable Care Act (ACA)
    - ✓ <http://www.bcbsnc.com/content/campaigns/preventive/index.htm>
- Copays on the PPO are not applied to the deductible
- If you have Durable Medical Equipment (DME) on the PPO, it will be subject to the deductible and 20% coinsurance