



## STORMWATER MANAGEMENT

CITY OF HICKORY

### STORM DRAINAGE POLICY

Only storm drains located in the public street right-of-way will be maintained and repaired by the City of Hickory Street Division.

The repair and maintenance of all drainage systems located on a private property is the responsibility of the property owner.

### NON-QUALIFYING ISSUES

The City of Hickory does not maintain or repair issues that occur on private property, such as:

- Yard flooding
- Drainage problems caused by landscaping
- Drainage concerns caused by roof drains or gutter problems
- Water that flows from adjoining property
- Wet areas due to underground springs or wetlands
- Standing water
- Creeks or ephemeral channels or discharge outlets
- Yard runoff that is directed to the street
- Slopes



### CONTACT US

To make a service request visit the Action Center on the City website, <https://www.hickorync.gov/street>.

For more information contact Jason White by phone at (828) 261-2232 or by email at [jwhite@hickorync.gov](mailto:jwhite@hickorync.gov).

