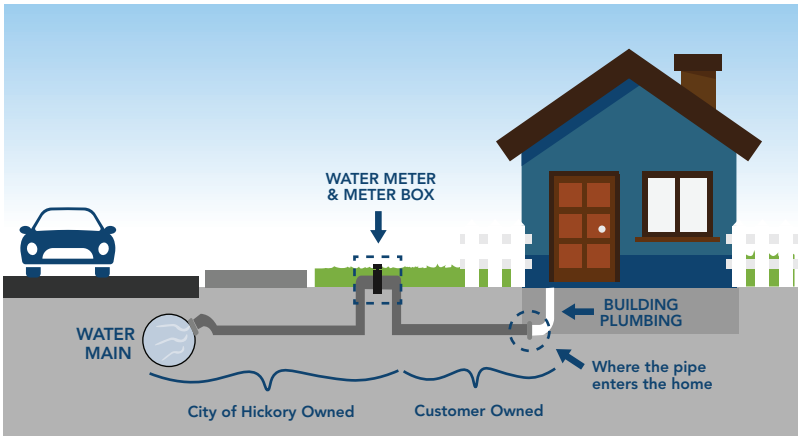
CITY OF HICKORY
Water Service Line Materials Customer Survey

HICKORY North Carolina
Life. Well Crafted.

What is the Lead and Copper Rule (LCR)?

The Lead and Copper Rule of the U.S. Environmental Protection Agency (EPA) is a federal regulation designed to eliminate lead and under certain circumstances galvanized service lines.

The primary goal of the Lead and Copper Rule is to ensure that drinking water in communities across the U.S. remains safe and free from contaminants.



In January 2021, the EPA updated and issued revisions to the original LCR under the Lead and Copper Rule Revisions (LCRR).

How can you help keep Hickory's drinking water safe?

As required by the EPA, the City of Hickory is developing a service line material inventory for our water system. Identifying water service line materials helps protect our water customers from the potential health hazards of lead.

We need your help to complete our inventory. Please visit www.hickorync.gov/LCRR or scan the QR code to complete a survey to self report your line materials. Help get us one step closer to getting the lead out!

The City of Hickory is committed to delivering water of the highest quality for our customers. Thank you for helping us keep Hickory's drinking water safe!

For More Information:

- Contact City of Hickory Public Utilities at 828-323-7530 or visit the City website: **www.hickorync.gov/LCRR**
- For more information on reducing lead exposure around your home/building and the health effects of lead, visit the EPA's website: **www.epa.gov/lead**